



**Course Description:** BSI's "ISO 9001:2008 Requirements" competency-based 2-day course teaches a general understanding of the concepts of the ISO 9001:2008 standard and how the requirements impact the day-to-day operations of organizations in any industry. An experienced instructor explains the clauses of ISO 9001:2008 in detail, providing a base for understanding the Quality Management Principles and includes auditing the requirements of the standard. Students learn by participating in group exercises and in-depth discussions.



This course is certified by RABQSA to meet the knowledge requirements of Quality Management System certification of QMS Management Systems. Attendees successfully completing this course receive a Certificate of Attainment for the RABQSA QM (Quality Management System) knowledge competency unit.

**Learning Objectives:**

- Understand quality management definitions, concepts, and guidelines
- Understand the purpose of the ISO 9000 series
- Understand the requirements of the ISO 9001:2008 standard
- Understand the eight Quality Management Principles
- Understand the process approach
- Auditing to requirements
- How to identify nonconformities
- Purpose and content of an audit report

**Course Materials:** Students receive comprehensive course manuals with reference materials.

**Who Should Attend:**

- Any individual requiring a working knowledge and understanding of ISO 9001 standard
- Quality Professionals/Consultants
- Presidents/Vice Presidents/CEOs
- ISO Coordinators/Management Representatives
- Engineers
- Supervisors
- Laboratory quality professionals
- Accredited auditors requiring the competency to audit Quality Management Systems

**Duration:** Course times:

- Day 1: 8:00 AM – 5:00 PM
- Day 2: 8:00 AM – 4:00 PM

**Prerequisite:** A prior review of the ISO 9001:2008 standard is suggested for this course. Additionally, it is highly recommended that inexperienced students take the BSI e-learning class "Essentials of ISO 9001:2008" prior to attending the classroom training.

**Course Logistics:** There is a written test at the end of Day 2 of this course. Detailed exam instructions will be provided. A Certificate of Attainment in the QM competency unit will be provided for students who are deemed "Competent" for the QM competency unit. Certificates of attendance are provided to those who do not pass the competency test, and students will be given the opportunity to retake the test.