



Course Description: BSI's "Implementing ISO 9001:2008" course introduces the concepts needed to understand, develop, and implement a quality management system. This course covers the ISO 9000 family of standards, including ISO 9000:2000 and ISO 9004:2000, which contain key principles and guidance for implementing a quality management system. Experienced instructors explain how to integrate the family of standards during system implementation, prepare for audits, and achieve ISO 9001:2008 registration. Exercises prepare students to identify key requirements, create documentation, develop project plans, and prepare a scope map.

Learning Objectives:

- Understand quality management definitions, concepts, and guidelines
- Understand the purpose of the ISO 9000 series
- Understand the requirements of the ISO 9001:2008 standard
- Build an efficient and effective quality management system
- Learn best practice processes to implement each clause of ISO 9001:2008
- Learn tips for winning employee and management support
- Prepare for an audit
- Plan for registration

Course Materials: **Students receive comprehensive course manuals with reference materials.**

Who Should Attend:

- Anyone involved in defining, planning, or implementing an ISO 9001:2008 quality management system
- Management representatives
- Implementation team members

Duration:

Course times:

- Day 1: 8:00 am – 5:30 pm
- Day 2: 8:00 am – 5:30 pm

Prerequisite: This is an introductory course designed for individuals with little or no previous knowledge of implementing a quality management system. The basics of ISO 9001:2008 will be covered in full detail.

Please note: Day 1 of this course is almost identical to BSI's Understanding ISO 9001:2008 course.

Course Logistics: Certificates of attendance are provided at the conclusion of the course.

Student : Instructor Ratio – 20:1